For water-related questions, please contact UIG directly at 706-268-3400 or bigcanoe@uiwater.com. Thank you!

1 of 3 7/19/2025, 9:48 AM

## TICKET INFORMATION

#### **TICKET #17713**

**Total Replies** 

1

**Timestamp** 

17-Jul 12:59pm

#### **Status**

Closed

#### **Type**

**Board Questions** 

Collaborators

#### **CUSTOM FIELD**

Manage Custom Fields to provide additional details with the ticket.

**Lot Number** 

4002

# 2nd Request Regarding Director of Communications, Delaine Faris

Created - 17-Jul 12:59pm By - David Hopkins created ticket Agent: Scott Auer

17-Jul 12:59pm - David Hopkins created Ticket (IP -40.134.187.66(US))



### **David Hopkins**

I recently submitted Ticket #17669.

Ms Faris was assigned the Ticket, and 3 days later issued me the following in response:

" 17-Jul 10:47am - Delaine Faris replied
Delaine Faris
Thank you for your inquiry.
Delaine Faris
Director, Communications and Community Engagement"

The Ticket was then closed. I feel that this must have been in error, because the response was "blatantly non-responsive".

I am requesting a response to my original Ticket #17669, which is attached as a printout for reference. I should note that since my original question, multiple sources have surfaced stating that Ms Faris is actively engaged with Non-POA Facebook Group Moderators, and jokingly stated that she has them on "speed dial" and is actively encouraging the deletion and censorship of select posts by property owners.

This is a serious matter, and I am requesting Ms Faris activities and employment be reviewed. I am also requesting a full detailed response containing the results of said review as some of her activity has directly infringed upon my rights.

I have requested a copy of the Employee Handbook and Administrative Policies in another Ticket (#17712).

#### **Uploaded Files**



2 of 3 7/19/2025, 9:48 AM

18-Jul 06:15pm - Scott Auer replied



**Scott Auer** 

Scott Auer, General Manager

3 of 3